SeniorAdopt: High-Level Specifications & Scope

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| **App requirements** | **Product & Services** | **Gain Creators** | **Pain Relievers** |
| Easy  UI/UX design | Two button designs, with forward/backwards interaction. | Since the UI/UX is simple, there is minimal interaction from the users to use the app | The users are able to easily navigate the application without requiring help from others. |
| Easy login | -Username  + password.  -E-mail  + password. | The users have a profile that they can visit and get reviews on their trust. | With the profiles they can see if the person is one, they would like to help them or help. |
| No ads or other distractions | Paid services (at least for some of the services offered) | Allows for more fluent app use, without tapping an ad and being pulled out of the app. | Avoids ads interfering with the trust for the app. Easier to use for the elders with less distractions. |
| Verified user accounts | Encrypted, or scam preventing | By the users being verified it can show that they have been checked up on by the developers of the app | The customers can trust the people that are helping/helped |
| Safe and easy economic transactions | Encrypted, or via (external) online bank | The users will be able to use their bank accounts, and bank ID. Which is trusted and allow for secure transactions. | The bank will be the bank of the user, and will be familiar to use for ease |

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| **In scope** | **Out of scope** |
| Geographical area: Norway. | Rest of the world. |
| Operating systems (OS): IOS and Android. | Windows and MacOS. |
| Payment solution: Paid services (fee/hour). | Ads. |
| Secure logins and verified accounts. | Guest users/anonymity. |
| **Social services:**  -Company/Conversation.  -Pet caring.  -Shopping together. | **Social services:**  -Medical personnel, like psychotherapist, nurse, etc.  -Veterinarian personnel.  -Personal shopper (the junior is going to *help* with the shopping, not doing the shopping itself). |
| **Manual services:** **-Gardening, householding** | **Manual services:**  -Hard labour |
| **Practical services:**  -Technology  -Teaching: cooking, drawing, Facebook/social media, etc. | **Practical services:**  -Technicians  -People with professional background |